



**Trans
orient**
INTERNATIONAL FORWARDING INC.

BIOPHARMA SOLUTIONS
to future...
powered by past



Mr. Zeki Pakyürek
founder of Transorient

1961

Foundation

1965

A new Line of Business emerged -Consultancy to Diplomatic Sector and Consulates in Customs Brokerage and Household Effects

1991

Transorient Becomes One of The Leading Import Breakbulk Agent in Turkey By Representing Menzies Group, UK and DHL Heavy Freight, USA

1995

Transorient Becomes IATA, FIATA & UTIKAD Member

1999

Expansion of Global Coverage to Over 70 Countries - 300 Agents by Becoming Member to Various Networks

2013

Reached Higher Corporate Standards with ISO 9001 and ISO 27001 Quality Certificates

2012

Stepping into Sustainable Logistics by Linking Europe with Turkey with Intermodal and Multimodal Logistics Solutions

2008

Expansion of Service Range with Biopharma Logistics Providing Complete Clinical Trial Logistics Solutions to The Life Sciences Industry

2004

Transorient Obtains R2 License and Becomes a State-Certified International Transportation Company

2000

Establishment of a Separate Customs Brokerage Company

2014

Development of New IT Platform, T-max Providing Full Automation of Transport Processes and Planning

2015

Corporate Identity has Changed to PLC (Public Limited Company) Unlisted in Stock Exchange

2016

ISO 10002 Customer Complaints Management System Certificate Obtained

2018

GDP (Good Distribution Practices) Certificate Obtained

2019

Best Managed Companies Awards by Deloitte

2021

AEO Certificate Obtained



**Trans
orient**
INTERNATIONAL FORWARDING INC.

Transorient International Forwarding Inc.

Our Vision

We aim to be preferred logistics solution partner by targeting operational excellence.

Our Mission

We aim to contribute to our clients' success stories by offering high quality, solution oriented and sustainable logistics services.

to future...
powered by
past

Sustainable Logistics
Solutions with
Transorient Experience

since 1961

since 1961

Who Are We?

We started our corporate journey with our core competencies in road freight and customs brokerage and with the mission to be a bridge between West and East in 1961.

During half a century, we have stretched our boundaries and gained expertise in Air, Ocean and Intermodal transportation.

Our vision to add value to transportation by bringing innovative solutions using technological benefits have given us a distinguished position in Turkish logistics sector.

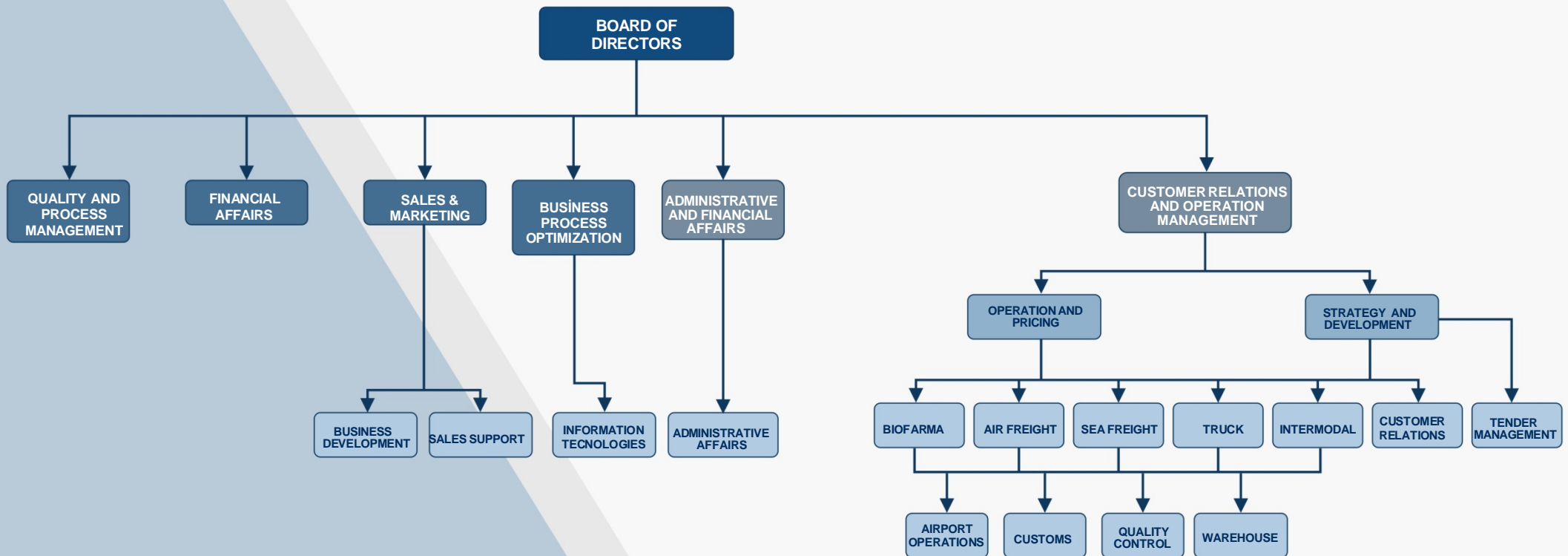
Today, combination of local indepth knowledge, global connections, rigorous and measurable service standarts give us the capacity to offer full range of supply chain solutions at highest levels.



Organizational Chart



DEPARTMENT BASED ORGANIZATIONAL CHART





Transorient Today



A team of 120+ sector experts



Coverage of 45 cities in Turkey
with direct representation



63.050 files handled
in all modes of transport in 2023



A turn-over of €28.300.000 in 2023



**Trans
orient**
INTERNATIONAL FORWARDING INC.

Biopharma

Complete range of logistics solutions for biopharmaceutical industry

- Number of Shipments in 2023
Inbound: 2014
Outbound: 46923
Temptale Usage: 7038

- Direct representation in 45 cities of Turkey
- DG handling with certified experts
- On-time delivery
- 7/24 communication

- Pick up and delivery in 24-48 hours in major European cities
- Temperature controlled
- packaging Dry ice supply services

BIO-TRANS

Our vision of adding value to transportation with innovative solutions using technological advances have given us a distinguished position in Turkish logistics sector.

With close relations with main APIs, CMOs and CROs, Transorient, identified as a "premium carrier" in this niche market handles 50% of clinical trial shipments of all conducted studies in Turkey with a fully GDP compliant infrastructure in warehousing and transportation.

Services

It is vital to keep the supply chain of clinical trials un-broken and totally visible in all steps.

Chain includes consultancy to stakeholders, drug import and distribution, patient sample logistics for ambient and temperature controlled materials including packing and re-conditioning.

In this content our major services are :

- ✓ On-time collection and delivery covering all Turkey
- ✓ Temperature Control Solutions
- ✓ Fast communication
- ✓ Packing and re-condition
- ✓ Dangerous Goods & Dry Ice handling
- ✓ Drug return and destruction management
- ✓ Dry ice supply services
- ✓ Advice and Consultancy
- ✓ Customs Clearance



Nationwide Pick-up & Delivery Network

Covering 45 locations in Turkey with direct representatives

Our domestic transportation network and flexibility can ensure your package arrives right on time anywhere in Turkey.

Same Day – Next Day Pick-up – Delivery

OBC – On Board Courier Services to all destinations in Turkey & Europe





International Transportation

We provide all life science logistics services between Turkey and other countries in health sector under GDP standards. We are specialized in time critical shipments end to end logistics through temperature controlled vehicles on road freight and envirotainers on Airfreight

Custom Brokerage

- ✓ Expert consultancy on license requirements and customs processes
- ✓ Re-post arrival declarations and e-clearances with direct computer link with customs
- ✓ Brokerage consultancy & pre-arrangements in special projects
- ✓ Obtaining special permits and government licenses
- ✓ Expertise in ATA Carnet & Temporary Imports
- ✓ Handling DAP, DDP & DAT shipments
- ✓ Expert guidance on customs and import license requirements



Clinical Trial Logistics

*We provide integrated temperature controlled collection and distribution solutions for **biological samples** and **sensitive drugs**. We always ensure on time collection and delivery at the required temperature and in good conditions within Turkey and worldwide.*

We provide accredited packaging for human specimens such as blood, tissue, plasma or cord blood and carry them in different temperature ranges with dry ice or within insulated packaging with gel packs.



since 1961



On Board Courier Services (OBC)

Our OBC services offer exclusive delivery service for urgent shipments. The collection and delivery of the shipment is carried out by one of our trained and dedicated couriers, with reduced border delays and %100 care & sensitivity. Our OBC Team is available 7/24 and ready to fly any destinations in the world.





Direct to/from Patient Services

We provide Direct to/from Patient Services in order to make life easier for the patients and their families. Direct to/from Patient services increase patient serenity and satisfaction at higher levels. We cover 45 cities in Turkey including small towns and villages. With the home visits of our experienced and qualified nurses, patients enjoy having service in the peace of their homes while collecting blood, infusion or getting urine samples etc.

Quality Certificates and Authority



ISO9001:2015

Quality Management Systems Certificate (TÜV AUSTRIA TURK)

ISO10002:2014

Customer Satisfaction Systems Certificate (TÜV AUSTRIA TURK)

AEO

Authorized Economic Operator (Ministry of Trade 2021)

ISO27001:2013

Information Security Management System Certificate (YBM 2018)

GDP

Good Distribution Practices Certificate (ASB 2018)

R2

International and Domestic Transportation Organizations Certificate (Ministry of Transport 2018)

K2

Domestic Goods Transport Certificate (Ministry of Transport 2018)

IATA

International Air Transport Associations Certificate (2021)

FIATA

International Federation of Freight Forwarders Associations Certificate (2021)

ACAAC

Air Cargo Agent Authorization Certificate (SHGM 2020)

FCL

Fast Cargo Licence (Ministry of Customs 2020)

GDP Certificate



Good Distribution Practice Certificate
for

Pharmaceutical Handling, Transport and
Logistics
(2018)

Latest Awards



Thermo King Cold Cube
Certificate
(**DOĞUŞ AUTO**)
2015



Green Logistics
Carbon Hero
(**II. ISTANBUL CARBON SUMMIT**)
2015



Railway Forwarder
of the Year Award
(**ATLAS LOGISTICS**)
2016



Jury Special Project
Awards-Biopharma
(**ATLAS LOGISTICS**)
2018



Best Managed Companies
(**DELOITTE**)
2019

Contact us



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